

# Satellite Broadcast Information

Live satellite broadcasts of library teleconferences require:

1. **Equipment for Downlink**
2. **Satellite Coordinates** (these will be e-mailed to registered sites one week before each teleconference)
3. **A subscription to the teleconference series**

All licensed broadcasts are for registered subscribers only. They are not intended for open distribution.

## Technical Requirements

### Equipment for Downlink

- A "C-Band" satellite system consisting of:
- A motorized antenna 7.5 ft. or larger
- A 25° PLL LNB or lower
- An analog (NOT digital) C-Band receiver/antenna controller, such as a Motorola "4DTV" DSR922 or similar model

**Please Note:** The satellite signal is not available on KU-band, Galaxy 25 was formerly known as INTELSAT AMERICAS 5 and TELSTAR 5.

## Testing and Tech Support

### Program and Testing Times

|                   | <i>Eastern</i>        | <i>Central</i>         | <i>Mountain</i>        | <i>Pacific</i>        |
|-------------------|-----------------------|------------------------|------------------------|-----------------------|
| Uplink & Testing: | 11:30 am -<br>12 noon | 10:30 am -<br>11:00 am | 9:30 am -<br>10:00 am  | 8:30 am -<br>9:00 am  |
| Broadcast Times:  | 12 noon -<br>1:30 pm  | 11:00 am -<br>12:30 pm | 10:00 am -<br>11:30 am | 9:00 am -<br>10:30 am |

We will begin streaming a test slate with music approximately 24 hours prior to the actual web conference. We urge you to test your connection the day before the event to make sure everything works well.

It has been our experience that such streaming events are blocked or often given a low priority by your internal network's firewalls or load balancing tools. It's important to check this beforehand.

It is also a good idea to conduct any testing in the actual room where the event will be viewed. That will help assure that the resolution you choose will suit the size of the room and the monitor.

Technical support for the 24-hour testing period will be available via e-mail: [uplink@cod.edu](mailto:uplink@cod.edu).

Telephone support will be available one hour prior to the event at **630-942-4251**.

## Contacting Us

We welcome your questions and comments before or during teleconferences. You may contact us by phone, FAX, or e-mail:

Studio question line: **(800) 281-4424**

Teleconference FAX line: **(630) 942-2788**

You may also reach us by **e-mail** at [uplink@cod.edu](mailto:uplink@cod.edu)

Phone numbers, FAX numbers and URLs will be flashed on screen throughout the program.

**Note:** If you e-mail your questions before the day of the teleconference, please include the title and date of the program in the subject line, i.e.: "Library Education: Facing New Realities - 4/27/07"

COD technical support line for the day of the teleconference only is **(630) 942-4251**; if you have any questions or need assistance before the day of the broadcast, please call Cathy at **(800) 354-6587**.

## License Rights

### Taping Rights

All subscriber receive sites may make one copy of each Library Learning Network teleconference in the series. The tape may be used only for on-campus viewing. Library Learning Network tapes may not be sold, rented, or submitted for use at off-campus sites.

### Streaming Rights

Registered subscriber sites may view the program via streaming video for a period of sixty days after the teleconference through a closed campus LAN/WAN network only. The URL is available from the Teleconference Coordinator, Cathy Russo, at **(800) 354-6587**.

### Video Re-Broadcast Rights

Registered subscriber sites may rebroadcast the teleconference series on a closed, internal video distribution network only. The sessions may not be distributed (without permission) on other distribution systems like interactive video networks, the Internet, cable systems, other satellite delivery networks, and related delivery networks. College of DuPage Press is happy to consider your requests for exceptions. Please call Cathy at **(800) 354-6587**.

### Purchase of Program Copies (DVD or Video)

DVD/VHS copies of the program are available to registered subscriber sites for \$30 per program. Simply send your request to: [teleconference@cod.edu](mailto:teleconference@cod.edu) or call **(800) 354-6587**.